

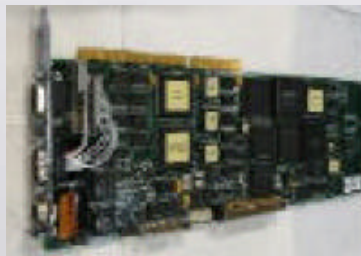
DEK Parts Support Policy

DEK Parts Support

DEK will supply spare parts that are form, fit and functional replacements for all of our machines, for a minimum of 7 years after the last machine was manufactured* and to prolong the supply of replacement parts, for as long as possible, after that.

DEK will make all reasonable efforts to extend the supply of parts for as long as is physically and / or commercially possible.

When supply markets do not allow for the above, DEK will recommend a machine upgrade to offset the risk of potential machine breakdown where direct replacement of part(s) may not be possible due to factors outside DEK's control.



* For Machine Life Cycle Policy, Refer to - <http://www.dek.com/productlife.nsf/index>

